

# Legislative Finance Committee IT Project Portfolio: Post Implementation Report

LFC Meeting Date: June 2015

1. Agency: Department of Administration
2. Project title: Statewide Recruitment & Selection System
3. Executive sponsor: Anjenette Schafer
4. Project close date: 01/31/2015
5. Appropriated budget amount: \$950,000
6. Total project development cost: \$910,000
7. Expected ongoing annual cost: \$200,000
8. Year the ongoing annual cost started: 2014
9. Funding source(s) for ongoing cost: Included in proprietary rates for SABHRS-HR
10. List the primary project goals:
  - a. Best-in-class technology
  - b. Integrated with SABHRS-HR
  - c. Enterprise-wide implementation
11. List the key project objectives, the metrics used to measure these objectives, and the final metric results.

	<b>Key Objectives</b>	<b>Metric Used</b>	<b>Final Results</b>
<b>1</b>	<b>Less than a 9 month implementation</b>	<b>Fully implemented before February 28, 2015</b>	<b>Go-live on January 31, 2015</b>
<b>2</b>	<b>New hires, transfers, and rehires processed by agencies through system</b>	<b>Eliminate Central Payroll staff processing 75% of these transactions</b>	<b>Agency staff are currently processing 98% of these transactions</b>
<b>3</b>			

12. List and describe all post-implementation issues that have arisen and, if they have been resolved, what was the solution. If they have not been resolved, describe actions taken so far and possible solutions. Also list and describe any possible concerns.

	<b>Start Date</b>	<b>Resolved Date</b>	<b>Issues and Concerns</b>
<b>1</b>	March 6, 2015	March 9, 2015	Performance in our zone is very poor. <ul style="list-style-type: none"> <li>• A zone refresh was completed on March 8, 2015 that resolved the issue.</li> </ul>

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<b>2</b>	April 13, 2015	May 22, 2015	Candidates are hitting the attachments limit. <ul style="list-style-type: none"><li>• Acquired additional storage capacity to increase the attachment number limit from 10 to 25</li></ul>
<b>3</b>	April 24, 2015	May 8, 2015	When our users request approval for Requisitions or Offers, the approver cannot view the Requisition details from the approval E-Share email. <ul style="list-style-type: none"><li>• Known Taleo issue and a fix is expected in the next release. An internal work-around has been developed and is working</li></ul>

13. Please add any additional comments the agency would like to provide to the committee, if any.

The department is pursuing the ability to utilize mobile devices for this application.

Remaining financial resources committed to this project may be expended for this feature.